

**Statement of Myanmar National Human Rights Commission on the Status of its
handling of complaints during January, 2021**

Statement No. (4/2021)

1. During January, 2021, the Myanmar National Human Rights Commission received 126 complaints on the violations addressed to the Commission. The complaint investigation team held complaint screening meeting for examining a total of 171 complaints including 45 cases leftover from 2020 which dealt with as follows;

(a)	referring to relevant departments and organizations	27 cases
(b)	advising the complainants on more appropriate remedies and other channels of complaint	25 cases
(c)	putting on record	91 cases
(d)	remaining cases to be examined	28 cases
	Total	171 cases

2. The MNHRC received the following 59 responses from the relevant Union Ministries, Union- level organizations, Nay Pyi Taw Council, State and Regional Governments relating to the complaints that MNHRC sent for necessary actions. Subsequently, the MNHRC informed the status of responses to the complainants as follows;

(a)	responses to the complaint received in 2018	1 cases
(b)	responses to the complaint received in 2019	3 cases
(c)	responses to the complaint received in 2020	55 cases
	Total	59 cases

3. The 91 complaints which are placed on record are the cases which are not in line with the criteria of complaint, the cases under trial before any court, cases under appeal or revision on the decision of any court, cases that have been finally judged by any court. Since these complaints do not need further actions under section 37 of the MNHRC enabling law, the MNHRC puts them on the records systematically.

4. To lodge complaints or allegations of human rights violations, a written complaint may be sent in person or by registered mail and express mail to No(27), Pyay Road, Hlaing Township, Yangon. Complaints may be lodged by fax or email to Fax No. 951 65 4681 and email; info@mnhrc.org.mm and protection@mnhrc.org.mm.

5. The name of the complainant, a copy of national registration card, contact address, how human rights were violated as well as clear and full explanation of the circumstances leading to the incident are necessary together with the complaint letter signed by the complainant. If necessary, copies of documents relevant to the circumstances of the incident, photograph, audio files, video files shall be attached in full with the complaint letter as evidence.

Myanmar National Human Rights Commission

Dated 11 March 2021